Timeliness Initiation of Investigations (for Child Welfare Services Children)

For 2023-2024 (As of 6/30/2024) *

Count of Children in Investigations	SDM Response Timeframe				
Status	2 Business Days	2 Hours	24 Hours	Grand Total	Percentage
Total Children seen timely	1253	329	975	2557	67%
Total Children seen but not timely	631	90	520	1241	32%
Grand Total [all children under 18 yrs]	1884	419	1495	3798	100%

*Please note during this period, DSS changed its CAPSS IT system to capture the SDM Response Timeframes as seen in the above. Due to these changes in the system, 3 months of data were only available. In addition, because of changes in the underlying base data, statistics may not be comparable to other reports. Finally, DSS also teamed up with its partner (Safe Measures) to create a report that examines the new timeframes – however that report went through a couple of iterations. Once data began populating in its system of record (CAPSS), data also flowed to the new Safe Measures report.

**This report was prepared by the South Carolina Department of Social Services (DSS) pursuant to S.C. Code § 63-7-10(D) beginning September 1, 2023.*